



UMR Case Management: Your Advocate During a Medical Crisis

When a medical crisis hits, it's nice to have an expert on your side overseeing the care and services you receive. That's what the UMR Care Management Case Management program provides.

UMR nurse case managers help you coordinate medical care and treatment during a serious injury or illness. Case Management identifies when you or a covered family member are experiencing a health crisis during the hospital review process. We offer you a knowledgeable nurse case manager to help negotiate treatment from the beginning of your care all the way to recovery.

Why participate in UMR Case Management?

Because you'll receive expert help at a time when you need it. Your nurse case manager ...

- Helps you evaluate treatment needs and options under the direction of your doctor

- Serves as your advocate to the benefits administrator or insurance company
- Provides an understanding of the complexity of the case to the claims payer
- Helps you understand your health benefits, if needed (but doesn't verify benefits or guarantee claim payments)

It's free and voluntary

The UMR Case Management program is voluntary and available at no cost to you.

When in need, call on us!

If you or a family member experiences a serious injury or long-term illness, remember that you have expert, no-cost case management services ready to help you. We can help ease the burden of a serious injury or long-term illness.

Call us today at
866-494-4502

